

## Tech Tip Tuesday—May 12, 2020

### Prompt for Hourly Rate

When you are entering a new trip in Livery Coach, and you don't zone the trip in the Pickup/DropOff (PU/DO) window, what happens when you get to the payment screen? What is the rate?

If you have selected an Occasion in the PU/DO window and tied that Occasion to a rate, then that rate will automatically load. (See the Tech Tip from November 19, 2013 [here](#))

If not, then, based on settings described below, you can have the system load no rate at all, load the standard rate for the selected vehicle type, or prompt with all the potential (non-zoned) rates for that vehicle type.

The typical behavior, unless you have changed any settings, is for the system to just leave the rate blank.

↔

**Rate Breakdown**

Hourly      Rate:

Fixed      Rate:

                  Hour Limit:

If you put a checkmark in Hourly, then it will load the STANDARD rate for that vehicle type.

If you want the system to automatically load the STANDARD rate you have set for that vehicle type without having to check the box (that is, have the box be checked automatically when you get here), then navigate to Setup->Maintain->System Default Configuration->Reservation Settings and check "Apply Standard Vehicle Type Rate On New Reservation".

Reservation Settings

Default Vehicle Type: Sedan

Maximum Trip ID Digits: 123456

Next TripID Sequence: 10092

Trip Duration Rounding By (minutes): 10

Google Travel Time Rounding By (minutes): 5

Users need Manager Approval to Un-Cancel Trip After 0 min(s)

Default Stop Duration 3 min(s)

Adjust the stop times by the same length of time as the PU time change Always

Reservation Occasion Required

Auto apply Contact Occasion to New Reservation

Set Empty New Reservation Date Time

Apply Pickup Time To Be Same As Flight Time

Contact Is Always Passenger

Pickup Phone

Flight Info Mandatory For Airport Pickup

Flight Info Mandatory For Airport Stop

Flight Info Mandatory For Airport Dropoff

Set Default To Automatically Insert Contact Notes

Trip Schedule Screen - Lock Length of bar

Also Get Zone Code Based On City and State

Set time zone based on airport code

Enable Contact Pngr Note Button On Trip Note Screen

Disable Passenger Name To Auto Populate

Farm Out Option

Auto Populate Zone Location

Apply Standard Vehicle Type Rate On New Reservation

Prompt If Trip Grat NOT Equal To Vehicle Type Grat In Car Selection

Show Vehicle Availability only

Auto Save Reservation On Exit

Make Copy Trip To Unassigned

Make Return Trip To Unassigned

Show Customer Note Private Note On Pngr Screen

Do Not Offer To Change Zone Rate On Vehicle Type Change

Prompt override when Farm Agreement Expired

Then the system will automatically load the STANDARD rate.

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**Show Payment History By**  
 Passenger  Contact  Company

**Search:** \_\_\_\_\_

Acct Name	Account	Default
Hirsch, David	5454XXX5454 -	No

**Rate Breakdown**  
 Hourly Rate: 59.00  
 Fixed Rate: \_\_\_\_\_  
 Hour Limit: \_\_\_\_\_

Vehicle Rate Selection

Current Vehicle Type  Ordered Vehicle Type

Rate Type	Rate	Min Hours	Fixed Rate	Fixed Hours	Gratuity
PROM	66.00	6.00	0.00	0.00	-1
STANDARD	59.00	2.00	0.00	0.00	-1
WAIT AND RETURN	59.00	3.00	0.00	0.00	-1
WEDDING	66.00	4.00	195.00	3.00	-1

If you want the system to automatically pop up the Rate selection box when you get to the payment screen and check the Hourly box, you need to UNCHECK the box to Apply the Standard Rate, and then navigate to Setup->Maintain->System Default Configuration->Payment Settings and be sure that "Auto Show Vehicle Type Rates List On Hourly And No Rate Agreement" is checked.

Payment Settings

- Auto Load Passenger Most Used Charge
- Gratuity Paid On Billing Account
- When A Trip Is Cancelled Make The Balance Due \$0
- Hold Commission On Billing Account
- Apply Stored Vendor Rate To Farm Out Trip
- Apply Individual Commission In Agreement Group
- Display All Vehicle Type Agreement
- Prompt Hourly Rate On Vehicle Type Changed
- Show Rate Agreement List At Payment Selection
- Display All Vehicle Type Ordered Agreement
- Auto Show Vehicle Type Rates List On Hourly And No Rate Agreement
- Revert Zone Rate To Fixed Rate After Unzoned
- Vehicle Rate Agreement Selection Mandatory
- Department Selection Required
- Apply Ordered VehicleType on Unit(s) x VehicleType Hourly Rate on additional charges
- Do Not Use Passenger Hotel Location As Billing Account

Then, as soon as you enter a check-mark into the Hourly box on the payment screen, the Rates box will pop up so you can select the desired rate and then click OK.

American Express <b>MasterCard(!)</b> Visa(!) Discover Diners JCB Account(!) Cash	<b>Show Payment History By</b> <input checked="" type="radio"/> Passenger <input type="radio"/> Contact <input type="radio"/> Company	<b>Search:</b> [ ]	<b>Rate Breakdown</b> <input checked="" type="checkbox"/> Hourly Rate: [ ] <input type="checkbox"/> Fixed Rate: 0.00 Hour Limit: 0						
<table border="1"><thead><tr><th>Acct Name</th><th>Account</th><th>Default</th></tr></thead><tbody><tr><td>Hirsch, David</td><td>5454XXX5454 -</td><td>No</td></tr></tbody></table>			Acct Name	Account	Default	Hirsch, David	5454XXX5454 -	No	
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Ok Cancel